

IMT MEDICAL TRANSPORT – PRIVACY POLICY AND STATEMENT ON DATA PROTECTION AND UK GENERAL DATA PROTECTION REGULATIONS (V9 DATED APRIL 2022).

Below are some reference sites that may be useful to you. Please review our statement in full regarding links to other websites / visiting other sites before you do so. These are for information purposes only:

<https://www.legislation.gov.uk/ukpga/2018/12/contents> (DPA 2018 Latest available at time)

<https://www.ico.org.uk/> (Information Commissioners Office)

<https://ico.org.uk/for-organisations/guide-to-data-protection/guide-to-the-general-data-protection-regulation-gdpr/> (UK GDPR - Information Commissioners Office)

<https://www.cqc.org.uk/guidance-providers/all-services/check-way-you-handle-personal-information-meets-right-standards-0> (Care Quality Commission link (Status should be confirmed if updated to latest advise))

Who we are

IMT Medical Transport Limited is a private limited medical transport company. Working as a supplier to NHS Trusts we ensure the strictest privacy when acting as a data controller. Our data protection officer can be contacted at:

Data Protection Officer
IMT Medical Transport Limited
Nr 1 Link Road Depot
Link Road
HUYTON
L36 6AP

Telephone: 0151 449 3710.
E-mail: info@imtmedical.co.uk

IMT Medical Transport Limited Privacy Statement.

This privacy statement discloses the privacy practices for this website and our Company practices. It explains how IMT Medical Transport Limited uses any information you give to us, and the way we protect your privacy. Protecting the privacy and personal data of the visitors to our site and that of our patients and clients is of the utmost importance to us.

We take our data privacy responsibilities very seriously at IMT Medical Transport Limited. You don't need to take any action, but our updated Privacy Policy will help better understand why and how we use your personal information and how you can control it.

Nothing about your experience with us will change with any updates, we just want to ensure with this announcement that we are clear that we always put your privacy first and we will continue to comply with Data Protection legislation to the highest possible standards.

We have set out in our Micro Sites and within the updates provided on our social media sites, what we have done to meet the provisions of the UK General Data Protection Regulations (**UK GDPR**) and the Data Protection Act (2018 (alongside ICO and CQC) and we continue to make improvements as directed or guided by our partners, legal advisors and yourself. This update is provided as of April 2022.

UK GDPR

IMT Medical has a legal duty to protect any personal information we collect from you and about you as a visitor to our site or as a patient or as a client when this is provided to us by an NHS Trust or by yourself.

YOUR RIGHTS

You have rights as an individual, which you can exercise in relation to the information we hold about you. These are:

- A right of access to a copy of the information comprised in their personal data.**
- A right to object to processing that is likely to cause or is causing damage or distress.**
- A right to prevent processing for direct marketing.**
- A right to object to decisions being taken by automated means.**
- A right in certain circumstances to have inaccurate personal data rectified, blocked, erased or destroyed.**
- A right to claim compensation for damages caused by a breach.**

Information collection and use.

We will only use your information for the purpose as described and we do not pass on your details to any other government department or third party unless you have given us permission or we have a legal responsibility to do so. You have a right to access your personal data and rectify any inaccuracies.

We will record your email address and other information if volunteered to us by you. This shall be treated as proprietary and confidential. It may be used for internal review and to notify you about updates to this website information.

Any information which you send to us through this website will be treated as follows:

- We will keep it no longer than we reasonably believe is necessary.**
- We will use it only for the purpose for which you sent it.**

Working with the NHS

As a private medical transport company, IMT Medical works alongside NHS Trusts and we ensure that our data management is treated with the highest standards in respect of confidentiality and protection. We only use your data to support your safety, to ensure we can deliver effective care to you, your family or friends and to comply with any legal responsibilities we may have. Your data will not be provided to any third parties. Please contact our data protection officer on 0151 449 3710 or email info@imtmedical.co.uk should you wish to be updated with any further information not provided here.

Cookie information.

A cookie is a piece of data stored on the user's hard drive while they are visiting a particular website. It contains simple information about the user's identity but no personal information. When the user closes their browser, the cookie is destroyed. We do not use cookies for collecting user information. The data we gather in this way does not contain any personal information or information about which other sites you have visited.

If you do not know what cookies are, or how to control or delete them, then we recommend you visit the about cookies site at: www.aboutcookies.org.uk for detailed guidance.

The following third party applications may also set Cookies:

Google Analytics.

These cookies are used to collect information about how visitors use our site. They use the information to compile reports and to help improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.

Read Google's overview of privacy and safeguarding data

Links to other Websites

This privacy policy does not cover any links within our website that link to other websites. We encourage you to read the privacy statements on the other websites you may visit. If through this website you are able to link to other websites which are not under the control of IMT Medical, we have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

Feedback.

If you provide feedback on our web site we will only use it to develop and improve the site. We will keep the actual feedback for six months, after which it will be deleted but analysis of feedback may be kept. We will not pass any personal information on unless you have given us permission to do so.

If you have any other questions regarding this privacy policy or the statements please contact us on: info@imtmedical.co.uk

Complaints or Questions regarding data.

Our objectives are clear, we aim to meet the highest of standards in regards to the collection and use of personal information and to ensure compliance for visitors to our website and to patients we care for. IMT Medical takes complaints raised to us seriously. Through our Duty of Candour we encourage you to bring it to our attention if you think that our collection or use of information does not meet these standards or those of our legal responsibilities. We would also welcome any suggestions for improving our procedures.

This privacy policy and statements have been provided to help you understand how we use and protect information. It does not provide exhaustive detail of all aspects of the collection and use of personal information. However, if you require any additional information or explanation we look forward to hearing from you.

Notification of changes.

If we decide to change our privacy policy, we will post those changes on this page so our users are always aware of what information we collect and how we use it.